

13. Frequently Asked Questions

Q101: Can I leave my car while it warms up, or while I run into the convenience store?

A101: NO. Once a vehicle has been started, the *Determinator* will randomly prompt the user for a sample. If the user is not available, this will be treated as a failure to provide a random retest and an early lockout will be invoked.

Q102: The *Determinator* requires a long time to heat up and request a sample. Can this time be decreased?

A102: The *Determinator* must warm up to operating temperature. In cold climates, warm up time can be improved by disconnecting the unit from the coiled cord and bringing the unit indoors or keeping it in a pocket.

Q103: “My battery died” or “I replaced my battery”. Why did I get an early lockout?

A103: The *Determinator* detects tampering at the loss of battery power. A vehicle must be in good operating condition. A user must provide documentation for the loss of battery power.

Q104: A sample was rejected for “Pressure not stable”.

A104: Do not provide a sample until requested. If a user blows into the unit or even breathes lightly into the unit, this error can occur. Please retry providing the sample.